

Student Issue Chart | 2011

Student Issue	First Contact	Building/Room	Next Level	Next Level	Office Of	Executive Official
Advising	Faculty Advisor		Program Dean		Academic Affairs	V.P. Academic Affairs
Admissions	Intake Specialist	2/141	Director of Admissions	Director of Enrollment Services	Student Affairs	V.P. Student Affairs
Bookstore	Bookstore Associate	12/102	Director		Administrative Services	V.P. Administrative Services
Continuing Education	Information Desk	22/106	Program Manager	Dean of Continuing Education	Continuing Education	V.P. Continuing Education/Workforce Development
Discrimination		2/227	Director of Student Services			
Entry Testing/ECCO	Testing Services	1/202	Educational Tech Coordinator		Academic Affairs	V.P. Academic Affairs
Faculty Concerns	Instructor		Dean		Academic Affairs	V.P. Academic Affairs
Financial Aid	Counselor	2/141	Director of Financial Aid		Student Affairs	V.P. Student Affairs
Graduation	Student Services Specialist	2/106	Registrar	Director of Enrollment Mgmt.	Student Affairs	V.P. Student Affairs
Harassment		2/102			Student Affairs	V.P. Student Affairs
Library	Librarian	12/204	Director of Library		Academic Affairs	V.P. Academic Affairs
New Student Orientation	Intake Specialist	2/141	Director of Admissions	Director of Enrollment Mgmt.	Student Affairs	V.P. Student Affairs
Parking	Campus Security	11	Director of Physical Plant		Administrative Services	V.P. Administrative Services
	<u>First Contact</u>		<u>Next Level</u>	<u>Next Level</u>	<u>Office Of</u>	<u>Executive Official</u>
Probation and Suspension	→Beaufort Campus Life Manger →New River Student Services Coordinator	12/118 50/213	Director of Retention & Federal Programs		Student Affairs	V.P. Student Affairs
Recruitment	Community Outreach & Military Services	2/104	Director of Enrollment Mgmt.		Student Affairs	V.P. Student Affairs

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Refund	Cashier	2/117	Financial Counselor	Director	Administrative Services	V.P. Administrative Services
Registration	Records Specialist	2/106	Registrar	Director of Enrollment Management	Student Affairs	V.P. Student Affairs
Residency	Admissions Services Manager	2/141	Director of Enrollment Services		Student Affairs	V.P. Student Affairs
Security	Campus Security Office	11		Director Physical Plant	Administrative Services	V.P. Administrative Services
Student Accounts	Business Office	3/124	Fiscal Technician		Administrative Services	V.P. Administrative Services
Student Activities	Campus Life Manager	12/118	Director of Retention & Federal Programs		Student Affairs	V.P. Student Affairs

<u>Student Issue</u>	<u>First Contact</u>		<u>Next Level</u>	<u>Next Level</u>	<u>Office Of</u>	<u>Executive Official</u>
Student Records	Records Specialist	2/106	Registrar	Director of Enrollment Mgmt.	Student Affairs	V.P. Student Affairs
Students with Disabilities (Beaufort)	Director of Retention & Federal Programs	2/227			Student Affairs	V.P. Student Affairs
Students with Disabilities (New River)	Student Services Coordinator	50/213			Student Affairs	V.P. Student Affairs
Transcripts	Records Specialist	2/106	Registrar	Director of Enrollment Mgmt.	Student Affairs	V.P. Student Affairs

