**ARPA (American Rescue Plan Act) Communication Plan**

**October 13, 2022 (Fall 2022 Term)**

**Text message to ALL eligible students:** Send Date: Wednesday, Oct. 13, 2022

You are eligible for an American Rescue Plan Act (ARPA) Emergency Grant! Check your TCL email for details now!

**Email message to students:** Send Date: Wednesday, October 13th

The Technical College of the Lowcountry has awarded you American Rescue Plan Act (ARPA) emergency grant funds.

To ensure you receive your ARPA emergency grant funds directly into your bank account in a timely manner, please complete the following:

1. **Verify that your Bank Mobile information is correct by logging into your account. Please ensure that your banking information and address are up to date.**
2. **If you do not have an existing Bank Mobile account, create your account using the link below. A personal code will be required. Your personal code should have been mailed to you in a green envelope. Otherwise, please contact Bank Mobile to request a new code using this link**

[**https://bankmobiledisbursements.com/refundchoices/**](https://bankmobiledisbursements.com/refundchoices/)

**\*It is imperative that your bank mobile account be set up immediately to not delay the disbursement of your funds.**

**Once your bank mobile account has been created, no further action is necessary to receive funds. Funds are expected to be disbursed no later than October 21, 2022.**

If you have a balance due on your student account, you may use these funds to pay your outstanding balance. To make a payment or check your balance, go to [Self Service](https://selfservice.tcl.edu/Student?hideProxyDialog=false) or visit us in person at the Beaufort Campus Cashier’s Office.

Contact the **Business Office** for questions or concerns.

**Reminder text to students nudging them to check their TCL email:** Send Date: Thursday, October 13th

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Processing Schedule: (For Business Office Use Only)

10/11/22: Process forms received and then ARPER through Financial Aid: IT to work with FA

10/13/22: Business Office to begin processing refunds

Refunds available, depending on Student’s bank account, between 10/13/22 and 10/21/22